

Parkview PPG

Minutes for Thursday 20th February 2025

- 1. Welcome and Introductions DH**
- 2. Members present DH-PH.**
- 3. Practice Representative MGS.**
- 4. Apologies from AP–AW-SO-KA. Members not present RF-GS.**
- 5. Resignation from the group was received from JD.**
- 6. Approval of previous minutes.**

7. Friends and Family

The charts showing the Friends and Family figures for 2024 and January 2025 were provided by **SO** and it again shows a satisfactory level of responses. **MGS** said he could discuss with management the possibility of adding a note under the Friends and Family text inviting patients to join the PPG.

- 8. Actions brought forward from last meeting.** A new Newsletter was discussed and will be looked at in more detail next meeting.

9. Practice Updates and Staff Changes.

We have two new receptionists.

10. Any Other Business.

PH asked **MGS** if there is any information for patients in the waiting room covering Fibromyalgia, Raynaud's and the RSV vaccine for over 75's. **MGS** said the surgery will look into the posters for the waiting area.

In the next meeting we will discuss a new Newsletter.

Next meeting will be on Thursday 22nd May 2025 at 2.30pm.