

## **Parkview PPG**

### **Minutes for Thursday 21<sup>st</sup> November 2024**

- 1. Welcome and Introductions DH**
- 2. Members present DH-PH-GS.**
- 3. Practice Representative SO. Apologies were received from KA.**
- 4. Apologies from JD-AP. Members not present RF-AW.**
- 5. Approval of previous minutes.** All members agreed.
- 6. Friends and Family**

The chart showing the Friends and Family figures up to October 2024 was provided by **SO** and it again shows a good level of responses.

- 7. Actions brought forward from last meeting.**

After making a few changes to our Newsletter **DH** displayed it on the notice board and the practice printed copies for patients to pick up in Reception.

- 8. Practice Updates and Staff Changes.**

We now have two new Practice managers **KA** and **TD**. A new locum **DR.Z**, three new receptionists and one new HCA's coming soon.

- 9. Any Other Business.**

In the next meeting we will discuss a new Newsletter.

**Next meeting will be on Thursday 20th February 2025 at 2.30pm.**

**We wish all Parkview Staff and Patients a happy and healthy New Year.**